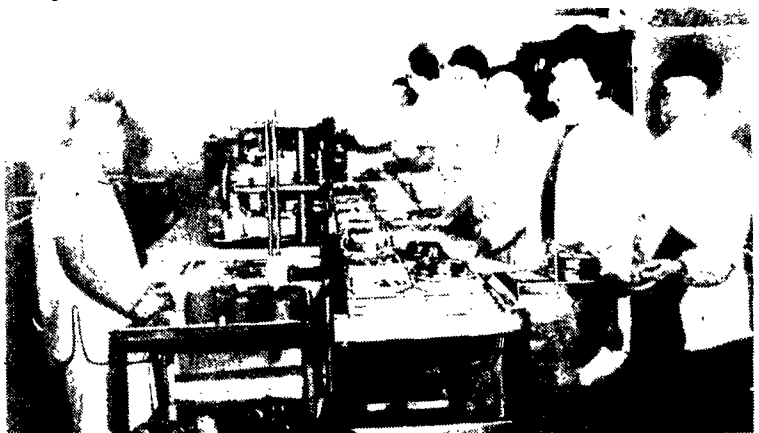


# Hepburn: Ready For The Coming Year



**ACCOUNTING, PURCHASING** — and Materials Management work closely together in just one of several areas of their individual responsibilities —the ordering and receiving of supplies and payment of invoices. In one of the hospital's storerooms, from left, materials clerk Melanie Bouchey, purchasing clerk Patricia Coleman and assistant controller Karen Brouillette, review the processing of some recent orders, all accomplished out of sight of the main hospital nursing floors.



**DIETARY** — Responsible for food purchasing and meal preparation for patients and staff, and with the involvement of the hospital dietician and diet technicians, also located in the basement nearby, staff work to meet particular dietary needs when necessary. Checking on menu plans are technicians Phyllis Dishaw, right, and Michele Powers, second from right, while food service workers Arlene Adams, left, Debra Duprey, third from right, Melody Sharpe, supervisor, Michael Morrow and Mary Jane Gagnon begin preparation of evening meals.



**PHARMACY** — Joan Flood, pharmacy aide, fills patient medication bins with the next day's supplies, being checked by pharmacist Datta Ghushie. Pharmacy is responsible for the storage, preparation and dispensing of drugs, as well as maintaining the hospital's drug supply and, located in the basement, the staff is seldom seen.

The A. Barton Hepburn Hospital is looking forward to meeting the challenges of a new year and reinforces its commitment to high quality of care for patients and its commitment to improve services wherever possible. The Grey Nuns of the Sacred Heart, board of directors, medical/dental staff, administration, and the entire hospital staff of 456 employees stand by this commitment to the people of the north county.

Hepburn Hospital begins the new year noting the accomplishments of the past year. In 1986 two new doctors were recruited—an obstetrician and an ophthalmologist. Douglas Whelan, MD, became a partner of Joseph R. Brandy, MD, in the practice of obstetrics and gynecology. Together they opened an office on the second floor of the A. Barton Hepburn Hospital Health Center. Statistics show 517 babies (the new heirs to the world) born at Hepburn Hospital during the past twelve months.

An ophthalmologist, William C. Murphy, Jr., MD, opened his office at 317 Ford Street in private practice. Dr. Murphy is a highly qualified ophthalmologist, Bruce Smith,

MD, located in Massena, William Petersen, MD, in Potsdam, and Jerry Jacobson, MD, and William C. Murphy, MD, located in Ogdensburg.

A new telephone service was installed through AT&T in late December. The conversion to the new system brought the ability to provide telephone service in patient rooms on second floor of the hospital. Another advantage to the new system is the feature of direct dialing to seven areas which eliminates the necessity of those calls going through the switchboard operator. Areas with direct dial are: emergency room, patient accounts, social services, nursing service, intensive coronary care, radiology and administration.

With the adoption of DRGs (Diagnosis Related Groups) and PPS (Prospective Payment System) by the Federal government to help keep hospital costs and Medicare program spending under control, a number of surgical procedures may now be performed in the hospital's ambulatory care unit. The unit provides the advantage of one location for surgery, which aids in keeping costs down. The number of patients

treated in Hepburn's ambulatory care unit (ACU) in 1986 totaled 1,364.

To better accommodate patients, the hours of service were expanded in the ambulatory care unit (ACU), in radiology, in respiratory therapy and the CT Scan. Around-the-clock physician coverage was provided in the emergency room in March of 1986. Plans are presently being studied to further improve services and care offered in the emergency room suite. Hepburn Hospital has an outstanding emergency room facility that includes 6 patient treatment rooms making it possible to treat some 14,529 patients in 1986.

Following the recommendation of the medical/dental staff, the board of directors applied for approval to become a participating hospital in the research program to study a new experimental drug called AZT, a therapeutic agent used in the treatment of AIDS. AZT, designed to prevent the recurrence of life-threatening pneumocystis pneumonia, is administered on an out-patient basis and is given orally. The patient is monitored on a regular basis.

dispensed to the hospital's pharmacy department free of charge by Burroughs Wellcome, a major drug manufacturer based in North Carolina.

Hepburn Hospital ended 1986 in a spirit of cooperation with the other four hospitals in St. Lawrence County and the government's decree that each hospital decertify a number of beds. The necessary application to revise the number of certified beds on the hospital's operating certificate has been submitted along with a request for reclassification from urban to a rural hospital. It is expected the State will respond to these requests by the end of January.

Meanwhile there are a number of projects on the drawing board for 1987 aimed at complying with government requirements and at offering the latest in high quality medical care along with the most modern up-to-date equipment wherever possible. Moving into 1987 Hepburn Hospital looks forward to successfully completing a survey by the Joint Commission on Accreditation of Hospitals and receiving a full three year accreditation.



**ENVIRONMENTAL SERVICES** — is responsible for internal and external housekeeping functions and also the entire laundry operation, which is located out of sight in the basement area. Shown here, laundry worker Frank Shattuck loads clean linen on an exchange cart for delivery to patient areas. In 1986 the hospital used 728,526 pounds of linen.

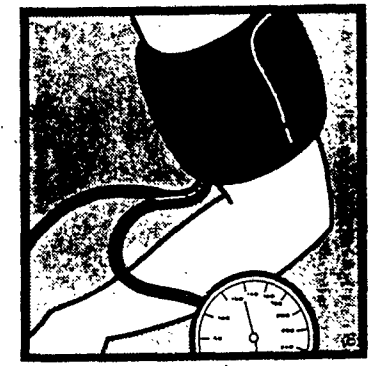


**LABORATORY** — Robert Brabant removes a unit of blood from the hospital's blood bank.

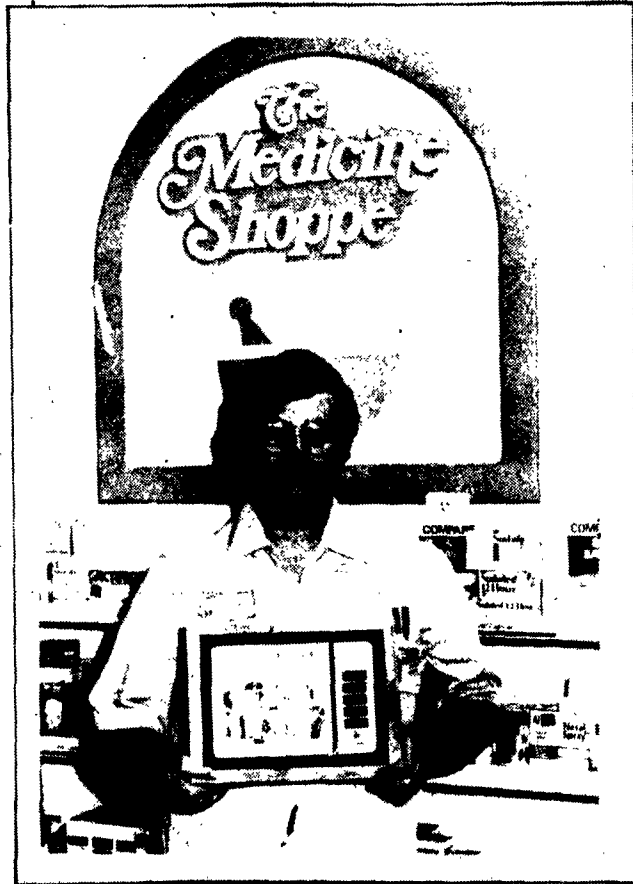
**CARDIOLOGY** — Christine Carroll uses an ultrasound to see images of a heart.

## PROGRESS

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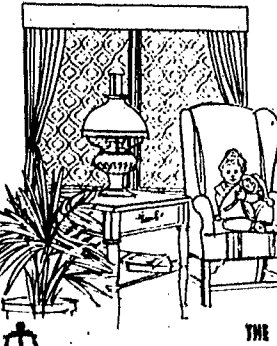
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35	\$99.00	\$89.00	\$182.50	\$175.00
40	\$117.00	\$105.00	\$225.00	\$195.00
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